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C.No.VIII/13/26/2010-CHAL

Dated: 12.03.2010

DRAFT
PUBLIC NOTICE NO 3 /2010

Sub: Customs- Verification / updation of Carrier Agencies
and CHA Directories for implementation in ICES 1.5 –
Reg.

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It is brought to the notice of all Carrier Agencies (Shipping Lines, Mainline Agents, Sub-line Agents, Freight Forwarders, Consol Agents, Airlines and other carriers) and CHAs that as part of implementation of the centralised version of the Indian Customs EDI System (ICES 1.5), the existing CHA directory details are to be verified, to enable creation of an updated CHA directory at the data centre. In a similar manner, a centralised Carrier Agency directory is also being created, based on verification of local directories and verified additional data from existing/ new ICES 1.5 locations.

2. A separate interface for central updation is being developed by the Directorate of Systems which is to be activated after all existing sites have migrated to ICES 1.5.

3. In the interim, separate arrangements have been made for compilation and correction of certain existing directories in ICES 1.0. These arrangements would meet the requirements not only of the sites currently working on ICES 1.0 but also sites which have since migrated to ICES 1.5 and new locations where ICES 1.5 is being rolled out for the first time.

4. The corrections are to be carried out at any of the 19 ICES 1.0 locations listed in Annexure 1.

4.1 It may be noted that this process of correction is essential to create uniform central directories since the relevant details provided against PAN numbers have been found to vary across the ICES 1.0 databases at different locations. The process of correction of incorrect particulars is being undertaken on the basis of details obtained from Income Tax Department (CBDT). A comparison of these details has established several discrepancies in the PAN records available in ICES 1.0. The discrepancies include incorrect PAN numbers, mismatch in names of persons, agencies, addresses etc.

4.2 During correction of records already available at ICES 1.0 locations, if discrepancies with respect to PAN No. or Name of the Agency are observed the

