



वित्त मंत्रालय / Ministry of Finance
राजस्व विभाग / Department of Revenue
सीमा शुल्क आयुक्त कार्यालय / Office of the Commissioner of Customs
कस्टम हाउस, नयी हारबर एस्टेट / Custom House, New Harbour Estate
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PUBLIC NOTICE NO.12/2016

Subject: Effective Utilization of Twitter Handle for Taxpayer Service – Reg.

Attention to all Importers / Exporters / Clearing Agents and Trading Public is invited to above subject.

2. It is informed that the twitter account “**custrichy_tweet**” which has been created by Trichy Customs Preventive Zone, will be operational from 1st April, 2016 in order to encourage the use of social media for greater interaction with the trade/public just like E – helplines wherein queries/grievances etc. in respect of local issues/problems will be entertained.
3. It may also be noted that the queries on policy/assessment matters will not be entertained in this account. Such matters may be taken up through CPGRAMS.
4. Difficulty faced in this regard, if any, may be brought to the notice of this office.

के.सी.जोणी / (K.C.JOHNY)
आयुक्त / **COMMISSIONER**

C.No.VIII/48/06/2016 – Cus.Pol.(PF)
Customs Policy Section,
Custom House, Tuticorin.

Date 30.03.2016

To

As per Mailing List I, II and III.

Notice Board

EDI Section for uploading and publicizing in Commissionerate website

Copy submitted to: The Chief Commissioner of Customs (Preventive), Trichy.