



वित्तमंत्रालय/ Ministry of Finance  
राजस्वविभाग/ Department of Revenue  
सीमाशुल्कआयुक्तकार्यालय/ Office of the Commissioner of Customs  
कस्टमहाउस, नयीहारबरएस्टेट/ Custom House, New Harbour Estate  
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C. No. VIII/20/02/2021-DBK.

Dated: 21.05.2021.

**PUBLIC NOTICE NO. 09/2021**

**Subject: Special measures for liquidation of pending Drawback Claims  
-Reg.**

Attention of all exporters, Custom Brokers, Shipping liners and members of the trade is drawn to the fact that a number of Drawback Claims are pending in various queues in EDI System in this Commissionerate. It is needless to say that the Department is disbursing Duty Drawback claims of the exporters as soon as the (Truck Summary for INTUT 6/ EGM for INTUT 1) is filed in respect of the goods exported. However, in some categories of cases, the release of Drawback gets held up for a long time for want of appropriate action on the part of the exporter/Customs Brokers/Shipping liners/Custodians. In this backdrop, it is in the interest of the exporters to check and obtain the current status of their Drawback claim immediately after Let Export Order (LEO) and after filing of Truck summary/EGM. The status of Drawback claim against any Shipping Bill can be seen at the website [www.icegate.gov.in](http://www.icegate.gov.in) along with reasons for pendency.

2. However, it has been observed that a number of Drawback claims are still pending disbursement, for want of submission of reply by the exporters to the queries raised and such claims are shown pending in "Query raised to the exporter" queue. It is to be noted that as soon as the query is replied by the exporter in the EDI system, the claim is immediately processed and Drawback is disbursed by the Department.

3. It has been found that Drawback claims have been pending in "Query Raised" queue (**Let Export Order prior to 01.11.2020**) on account of non-submission of proper reply by the exporters. All such exporters are, therefore, required to reply to the query on EDI system to the Assistant Commissioner (Drawback), Custom House, Tuticorin **on or before 25.05.2021**. The exporters or their representatives can also personally explain to the Assistant Commissioner (Drawback) the response to queries during Office hours or any working day during the above period.

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4. If the query is not replied satisfactorily before **25.05.2021** with requisite documents/declarations, the Drawback claim shall be processed as **"ZERO"** Drawback for want of proper reply from the exporters to the queries raised.

5. However, the exporters can file Supplementary Drawback claims as per Rule 16 of the Customs and Central Excise Drawback Rules, 2017 along with requisite documents/clarifications/self declarations, once the drawback is processed as 'ZERO'.

6. In case of any difficulties, the exporters may contact the Assistant Commissioner (Drawback) or by E-mail at: [dbktutcus@gmail.com](mailto:dbktutcus@gmail.com).

*Ab*  
*21/05/2021*  
**(DINESH K CHAKRAVARTHY)**  
**COMMISSIONER**

Copy submitted to: The Chief Commissioner of Customs (Preventive), Trichy.

Copy to:

1. All Exporters Associations.
2. The Tuticorin Customs Broker Association, Shipping House, A-14, World Trade Avenue, Tuticorin – 628 004.
3. Notice Board.
4. The Superintendent of Customs, EDI, Custom House, Tuticorin to publish in the Custom House Website.